

Shared Service Support - Extend Your IT Capabilities



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Techlounge - Shared Services Extension Support

Key Benefits

- ❑ Expands In-house support Team Delivery Capacity & Capability to take care of any Project Tasks Like Additional Rollouts , Upgrades and Migration.
- ❑ Standardization & Optimization around Business and Technology Processes.
- ❑ Demand Based Ramp-up & Ramp-down of Resources.
- ❑ Multiple FTE expertise i.e. Sharing of knowledge & learning across various Industries.
- ❑ Minimal Transition Effort & Support Starts from 3rd week of Engagement.

Domain	Effort	Resource Options
Finance	80	Dedicated
SCM	80	Dedicated
Development	80	Shared
DBA	100	Shared

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What is Shared Service IT Extension Support?

- ✓ A Unique Co-Owned Service Model to extend Capabilities of In house ERP Support Team
- ✓ Comprehensive Support Model to take care of Functional ,CEMLI Development , Database & Infrastructure Requirements for Ebusiness suite from shared & dedicated pool of Resources.
- ✓ A Service Methodology Where Capacity & Capability of In house IT Team is expanded with Minimal Cost.
- ✓ TCO Reduction of 30-40% from Year 1 operations
- ✓ A Model which encapsulates minimal risk to existing Oracle Application Support.
- ✓ Flexibility to suit Organization's Needs & Expectations.